



VIVEKANANDA COLLEGE

College with Potential for Excellence
Residential & Autonomous – A Gurukula Institute of Life-Training
Re-accredited (3rd Cycle) with 'A' Grade (CGPA 3.59 out of 4.00) by NAAC
DBT Star College Scheme Funded
Affiliated to Madurai Kamaraj University
(Managed by Sri Ramakrishna Tapovanam, Tirupparaitturai, Trichy)
TIRUVEDAKAM WEST, MADURAI DISTRICT- 625 234, Tamil Nadu
Website www.vivekanandacollege.ac.in



FEEDBACK PROCESS

To maintain stakeholder satisfaction, the Internal Quality Assurance Cell (IQAC) of Vivekananda College Tiruvedakam West conducts surveys based on various aspects of delivery, including Curricular Aspects, Teaching, Learning and Evaluation, Research and Extension, Infrastructure and Learning Resources, Student Support and Progression, Governance and Leadership, and Institutional Values and Best Practices. These surveys aim to measure and enhance the quality of these aspects. Feedback is collected from students, employers, teachers, parents, and alumni to assess courses, overall satisfaction, and other relevant parameters. The feedback is then analyzed, and reports with proposed actions are generated. These reports are submitted to the Board of Studies (BOS) for discussion and necessary action, followed by approval from the Academic Council and the Governing Body. Suitable actions are taken in the subsequent academic years for all programs as a follow-up to the feedback analysis reports. The stakeholders rate parameters using a four/five-point Likert Scale to provide their feedback.

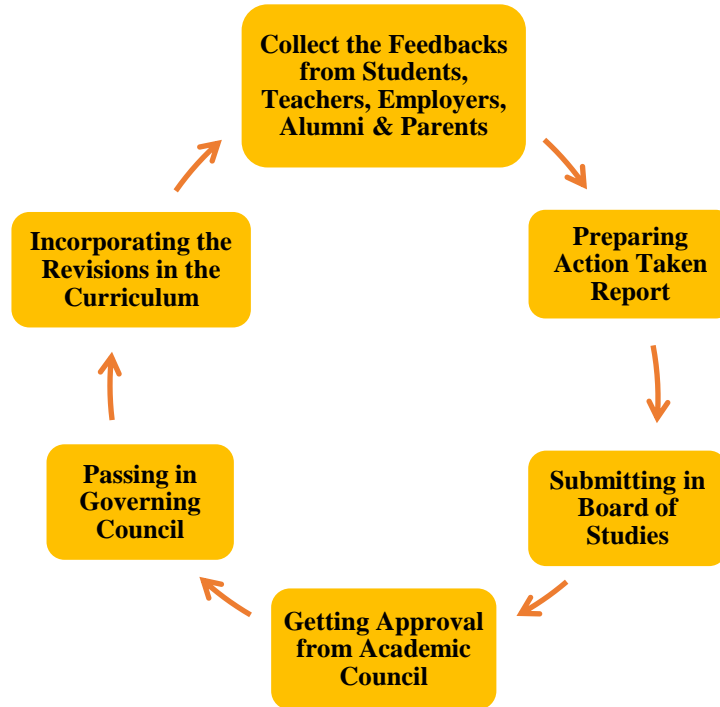
The meetings focus on key aspects of effective institutional administration, including:

- Implementing preventive measures to address negative feedback.
- Discussing upcoming schedules and addressing institutional and administrative issues.
- Planning activities and providing guidelines for department faculty and students.
- Ensuring transparent functioning of the institution based on feedback from stakeholders.
- During these meetings, the minutes of previous meetings are presented, opportunities for improvement are discussed, and measures are decided upon to enhance the fluidity and functionality of the administration.



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